# CODING IS JUDGEMENT: WRITING THE OBSERVATION DOWN

## CAN YOU DEPART FROM THE GUIDE?

The report is read by the person paying for it, who is usually not an electrician.

> `Drawing attention to the danger is not enough. It has to be set out so they understand what to do`

| DO | DO NOT |
|---|---|
| Say what was found, where, and what the risk is | Bury it in technical shorthand |
| Say what needs doing, and how soon | Write it as though it were a legal notice |
| Agree a timescale and record it | Leave “urgent” undefined |

✋ **If a C1 cannot be left:** isolate the affected part, tell them verbally **and in writing without delay**, and keep the trail. Email after the phone call.

**If the client refuses to have it put right**
— a missing blank they will not pay £20 to fix — the report goes down as unsatisfactory, and the situation is reported onward: your own company, and the local authority or DNO as appropriate. It does not simply get dropped.

Free section from Sparky Study Notes. The full Level 3 notes, 1,463 practice questions and the video lessons: sparkystudynotes.co.uk